



The Kenya Power & Lighting Co. Ltd.  
**Central Office** – P.O. Box 30099, Nairobi, Kenya  
Telephone – 254-02-3201000  
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Stima Plaza, Kolobot Road

Our Ref: KP1/9A.2/OT/39/ICT/19-20/rmh

25.02.2020

M/s .....

Dear Sir/Madam,

**ADDENDUM NO. I TO THE TENDER NO. KP1/9A.2/OT/39/ICT/19-20 FOR SUPPLY OF HEADSETS FOR CONTACT CENTRE**

The following clarifications are made to the specified provisions of the Tender document.

**1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT**

Save where expressly amended by the terms of this Addendum, the Principal Tender Document shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read as part of the Principal Tender Document.

**2. CLARIFICATIONS**

The following response is made to clarification sought on number of users and the response is as follow;

Item	Clarification	KPLC response
1.	The requested headsets as specified on the Technical Specification is END OF LIFE, Can we offer a similar but advanced headset that meets the specification?	Yes, the given specifications are minimum requirement of the tender and KPLC accepts headsets that are advanced headset but meets the specification.

### **3. TENDER CLOSING DATE**

The tender **closing date** will be extended from **4<sup>th</sup> March 2020** to **6<sup>th</sup> March 2020**.  
The closing time remains the same as in the tender document.

All other terms and conditions remain as per the Principal Tender Document (PTD)

Yours faithfully,

For: **THE KENYA POWER & LIGHTING CO. LTD.**



**JANE MUIGAI**

**Ag. SUPPLY CHAIN MANAGER(PROCUREMENT)**